

HOUSING PORTFOLIO HOLDER'S MEETING

WEDNESDAY, 13 SEPTEMBER 2017

DECISIONS

Set out below is a summary of the decisions taken at the Housing Portfolio Holder's Meeting held on Wednesday, 13 September 2017. Decisions made by the Portfolio Holder will be subject to call-in. Recommendations made to the Cabinet or to the Council are not subject to call-in. The wording used does not necessarily reflect the actual wording that will appear in the minutes.

If you have any queries about any matters referred to in this decision sheet please contact Victoria Wallace.

1. **TENANT LED SCRUTINY REVIEW OF SHELTERED COMMUNAL ROOMS**

The Housing Portfolio Holder endorsed the Scrutiny Report of the Sheltered Housing Communal Rooms (Appendix A of the report from the Director of Housing) and agrees to the measures set out in the Action Plan (Appendix B).

Options Considered: The Portfolio Holder is requested to formally consider the Scrutiny Report of the Review of the Sheltered Housing Communal Rooms and agree the measures set out in the Action Plan and to suggest changes or additions where required.

Reason For Decision: After a recruitment drive in 2012 we supported and provided training for a group of tenants and leaseholders interested in helping us scrutinise and review services. In November 2013 we started our first major tenant led service review and since then the team have completed three scrutiny projects, the latest being the review of sheltered communal rooms. We wish to thank the scrutiny team for their dedication and hard work as volunteers. The review has identified several areas for improvement and for us to work on with residents going forward. In particular many residents taking part in the scrutiny review identified service charge costs and levels of use of the communal facilities as concerns they wished to highlight.